



**CALOR**

**The perfect partner  
for your holiday park**  
From LPG to engineering –  
we've got it covered





# Always here for you

If you're looking to either switch your LPG supplier or expand your park, now might be a good time to consider Calor gas.

We offer the convenience and reliability you would expect from the UK's leading LPG supplier, as well as the support of our Gas Safe engineers for hassle-free site upgrades, expansions and ongoing maintenance.

LPG from Calor keeps your residents happy with reliable, continuous heating, hot water and instant controllable cooking. Better still, LPG can offer hot water for swimming pools and shower blocks, as well as fuelling laundrettes and catering restaurants. We believe there's simply no better energy for your business.

We pride ourselves on excellent customer service and you can trust Calor to deliver on every level. That's why more and more leisure parks are switching to Calor every year.

Whether you're installing an additional LPG supply, or considering switching your supplier, Calor could bring a higher level of efficiency and savings for your business.



# Park life made easy with Calor

We're confident that Calor is the best choice when it comes to providing a clean, efficient and cost-effective fuel for your business. Here are just a few of the reasons why.

**"Calor are more than just an LPG supplier, their service has been fantastic and I would highly recommend them"**

**- STEVE ASHBY, SITE MANAGER AT DONNIFORD BAY, BOURNE LEISURE**



### Trusted supplier

Calor is the UK's leading supplier of LPG and has been trusted to support leisure businesses like yours for over 80 years.



### Security of supply

Europe's largest LPG infrastructure and LPG storage facilities provide real security of supply for your business. We can store enough LPG to supply our UK customers for two and a half months, overcoming any peaks in demand caused by severe weather conditions.



### Reliable delivery

With a national network of delivery depots and the UK's largest LPG tanker fleet, we'll always deliver no matter what the weather.



### Versatility

Calor LPG can fuel your business in so many ways. You can rely on LPG to heat your premises, hot water for your residents, your swimming pool and even fuel your laundrettes and on-site catering restaurants.



### Local support and advice

Our nationwide customer operation centres mean you're sure to find local Calor support wherever your business is based.



### Manage your account online

Easy to register, easy to use. Calor Account Online is the convenient way to manage your account wherever, whenever.

# Why choose LPG from Calor?

Here at Calor, we understand that keeping your LPG supply running smoothly is essential to keep customers happy. If you're not already with us, then switching your LPG supply to Calor is easy with our turnkey end-to-end service. Here's why you should consider switching your supply to Calor.



## Price check

If you're in a position to switch suppliers and you're interested in whether you're paying over the odds, Calor will carry out a price check. If we can save you money, we will.



## Fixed, stable pricing

To keep you protected from fluctuating fuel prices, we can arrange for fixed price packages for up to 12 months – great for helping you budget and manage your cashflow more effectively.



## Hassle-free switch

We make switching your LPG supplier easy. Our experts manage the whole process with minimal disruption and downtime. We're also flexible, so we can complete the work whenever it suits you.



## Trenchless technology

Clever trenchless technology allows our team to install underground pipework without having to dig up your land, so there's minimal disruption to your park.



## Automatic top-up

Our smart automatic top-up technology tells us when you're running low so there's no worry about ordering gas.

**"We have a great relationship with Calor, it has always provided an excellent service and has given us a lot of support to make sure that the new building or expansion work we carry out is future proof."**

**- MATT WAY, GENERAL MANAGER, HENDRA HOLIDAY PARK**



# Installation - we've got it covered

If you're planning to switch your supplier, it's only natural that you'd want the process to be streamlined and hassle free. Here at Calor, we manage the whole process from start to finish.

## Our simple installation process

1

### Give us a call

We'll be able to arrange an appointment with your local representative at a time that's convenient for you.

2

### Initial consultation

Our local representative will discuss your needs, make recommendations and help you to choose the right solution.

3

### Site survey

Before we begin any installation, our customer engineering team will visit your premises and conduct a full survey free of charge to ensure the installation will run smoothly.

4

### Installation

Our engineers will complete the installation quickly and efficiently, based on your timescales. We're even able to install a temporary fuel supply throughout the installation to keep your business running smoothly.

5

### Completion

Naturally, once complete, we'll ensure that the site is cleared and tidy. We'll then arrange for your first gas delivery.



### Metered estate

In our experience, these are the ideal choice for parks. LPG can be supplied from one central bank of tanks, while each lodge is billed through their own meter. This removes the need for manual handling of cylinders and keeps your park looking good.



## Choosing the right storage

We know every park has different needs when it comes to energy supply and storage. Don't worry, we'll work with you to find the best solution for your required off-take to ensure you don't run out – whether that means cylinders or a bulk supply.

Tanks are available in a range of sizes to suit the supply needs of your business. They can be installed above ground or hidden from view underground – to preserve your site aesthetics.



# Expansion is easy when you have the right partner

If you're planning to upgrade or expand your leisure park, our unique in-house customer engineering department can manage the entire project, whenever it suits you. We'll help plan and implement your LPG network to ensure your energy supply is efficient and reliable.



In construction



Installation complete



## Our project engineers can:



### Plan your park's expansion

We'll work with you to plan your expansion, giving you extra time to focus on your customers.



### Complete site surveys

We'll visit your premises to ensure we propose the right storage solution for your park's layout.



### Run your project efficiently

We're with you from start to finish – from planning to proposal, installation and sign-off.



### Design your network

We take into consideration your needs and business set-up to recommend the most suitable design and infrastructure for your LPG supply.



### Ensure Gas Safe compliancy

Our Gas Safe registered engineers will ensure your installation complies to Gas Safe regulations, giving you real peace of mind.



### Recommend discrete storage solutions

We'll supply and install the best solution for you, whether you choose bulks tanks, a metered estate or a cylinder solution.



### Trenchless technologies

Our clever trenchless technologies allow our engineers to install all of your underground pipework, conduits and cables, without the need to dig up your land. That means we can turn the job around quickly with minimal disruption.



# Customer Aftercare

Once your installation is complete, we'll be there to keep everything running smoothly, so you can focus on your park and your guests.



#### Regular inspections

Every time your tank is topped-up with gas, our driver will check the tank and give it a visual inspection.



#### Pipework safety test

This covers gas leak checks, visual inspections, condition reports and tightness tests to name a few.



#### 24-hour emergency service

In case of a gas leak or emergency, we have a 24-hour hotline 03457 444 999 for your peace of mind.



#### Local support and advice

With 50 nationwide customer operations centres, you can be sure to find local Calor support near you.



#### Calor Account Online

Manage all aspects of your Calor account with one click of the mouse or use our free mobile app.



#### Automatic top-up

Our sophisticated top-up technology makes running out of gas a thing of the past.

# Gas appliances

We also offer the latest appliances whether, for cooking indoors or outdoors. Depending on your supply set-up, they can be either fuelled from a bulk tank or gas cylinders.

## Cooking on gas

If your business includes on-site catering, we can help put all the controllability of gas at your fingertips. Our range of Parry LPG-ready ovens are the ideal tool for any professional catering business who require a large capacity oven to cook up a storm.

## Alfresco dining

We offer gas BBQs and accessories to extend your catering facilities. Plus, why not encourage your customers to make the most of the great outdoors all year round with our patio heaters and flame towers.

## Fuelling your appliances

Depending on your set-up, your appliances could either be fuelled with a bulk tank or cylinders.

Call **0800 626 626** to book an appointment with your local representative. They'll review your set-up and usage to recommend the right solution for you.

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NO TOOLS KEPT IN THIS  
VEHICLE OVERNIGHT



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To find out more about Calor visit  
[calor.co.uk](http://calor.co.uk) or call 0800 626 626



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