



**Deliver a warmer welcome**  
Hospitality made easy with Calor



**CALOR**



## Always here for you

Calor makes running your hospitality business easy – no matter where it's located. We offer all the convenience and reliability of mains gas – plus a whole lot more.

LPG from Calor keeps your customers happy with reliable hot water for showers, heating for cosy surroundings and gas fired cooking for instant controllable heat. We believe it's the best alternative, if you're not connected to mains gas.

At Calor, we pride ourselves on excellent customer service and can be trusted to deliver on every level. That's why more and more hospitality businesses are switching to Calor every year.

Whether you're new to LPG or switching your supplier, we're confident Calor is the right choice for you.

Already using LPG for cooking? Why not talk to us about upgrading your heating and hot water system too.

## Upgrade to all the controllability of gas

If you're still using oil for your heating, cooking or hot water, now's the time to consider Calor LPG - the cleaner, greener and more efficient alternative. Switching to Calor gas is easier than you might think, and in just a few simple steps, you could be enjoying all the benefits of gas, even if you're not on the mains supply.

LPG can offer hospitality businesses many advantages over oil. Here are a few good reasons to consider it:



### Reduced energy costs

Switching to LPG can save you money. Installing a new LPG boiler is cheaper than an oil boiler and requires less maintenance. It's also highly efficient, reducing your energy consumption to drive further cost savings.



### Versatile energy

Perfect for controllable heating, catering, hot water, alfresco dining, real flame fires and more, all from a single supply.



### No risk of theft

Without specialist equipment, LPG can't be stolen. As a result, LPG is far more secure than oil.



### Avoid run outs

Our automatic top-up means there's no need for dipsticks and guesstimates. Let our tank simply re-order your gas for you.



### Local support and advice

Our nationwide customer operation centres mean you're sure to find local Calor support wherever your business is based.



### Reduced carbon emissions

LPG has the lowest carbon emissions, emitting around 20% less CO<sub>2</sub> per kWh than oil. That allows you to become a cleaner business and contribute towards Government CO<sub>2</sub> targets.



### Hassle free

Unlike oil, an LPG tank remains the responsibility of the supplier. Calor takes care of all on-going maintenance and insurance, so it won't cost you a thing.



### Protect your rural setting

A Calor LPG tank can be buried underground - the perfect way to preserve the setting of your business.\*



**"The oil started leaking and I also didn't like the fact that oil was a target for thieves - so I wanted a fuel that could not be easily stolen."**

**- MAY ESLER, OWNER, NASH MANOR GUEST HOUSE.**



# Why Calor?

We're confident that Calor is the best choice when it comes to providing a clean, efficient and cost-effective fuel for hospitality businesses. Here are just a few of the reasons why.



## Stable pricing

We can arrange fixed-price packages to help you budget and manage your cashflow.



## Reliable delivery

With a national network of delivery depots and the UK's largest LPG tanker fleet, we'll always deliver no matter what the weather.



## Security of supply

Europe's largest LPG infrastructure and LPG storage facilities provide real security of supply for your business. We can store enough LPG to supply our UK customers for two and a half months, overcoming any peaks in demand caused by severe weather conditions.



## Local support and advice

Our nationwide customer operation centres mean you're sure to find local Calor support wherever your business is based



## Trusted supplier

Calor is the UK's leading supplier of LPG and has been trusted to support hospitality businesses like yours for over 80 years.

# Switching to Calor is quick and easy

Our turnkey switching service takes the worry and stress out of switching. We'll install the entire LPG system for you while you continue to use your existing fuel supply and will only switch you over when the install is complete to avoid downtime to your business. We can even arrange the installation outside of normal working hours if that helps.

## Our simple 3-step switch process

You don't even have to worry about organising workmen for your tank or cylinder installation – we'll deal with it all ensuring disruption is kept to a minimum. If you'd like us to, we can take care of the whole process.

1

### Give us a call

We'll arrange a visit to discuss your requirements.

2

### We can install the whole system

We'll work with your preferred installer, to connect your LPG boiler, internal pipework and radiators.

3

When everything is installed, we'll organise your first gas delivery.



## Storage options to suit your business

We offer a choice of gas storage options to suit the needs of your business as well as protect your rural surroundings. We'll ensure that everything is talked through before we organise installation.



### Underground tanks

Don't let an oil tank spoil the charm of your business, switch to Calor gas and we can bury your gas tank underground. All you'll see is a green cover in your grass to provide access for gas deliveries.



### Above-ground tanks

Calor can also install above-ground tanks, coloured sage green to blend in with rural surroundings. These sit on a concrete or prefabricated base and can be hidden by wooden fencing or hedging.



### Four Pack Cylinders

For those without the space for a bulk tank, our 4x47kg cylinder installation provides a compact alternative. Typically, our cylinders are connected in two pairs (when one pair is empty, the change-over valve automatically switches to the second giving a continuous gas supply). Your local Calor supplier then delivers and connects new cylinders as required, so you don't need to worry.



# Ongoing customer support

As the UK's leading LPG supplier, we pride ourselves on our aftercare services. Once your system is installed, we're there to keep your LPG supply running smoothly, so you can focus on keeping your customers happy.



## Servicing and maintenance

Our dedicated team can carry out regular internal pipework checks to ensure your safety.



## Regular tank inspections

Every time your tank is topped up with gas, our driver will check the tank and give it a visual inspection.



## Local support and advice

With 50 nationwide customer operation centres, you can be sure there's local Calor support near you.



## 24-hour emergency service

In case of a gas leak or emergency, we have a 24-hour hotline 03457 444 999 for full peace of mind.



## Automatic Top-up

Don't worry about ordering a gas refill, your Calor tank will order it for you. You needn't do a thing.



## Calor account online

Manage all aspects of your Calor account through your PC or our free mobile app.



To find out more about the range of appliances we can offer, please call 0800 662 663 or visit our shop online at calor.co.uk

# The perfect atmosphere inside and out

We're more than simply the experts in gas supply. We also offer the latest appliances for all your indoor and outdoor needs.

## Cooking on gas

Calor puts all the controllability of gas at your fingertips. Our range of Parry LPG-ready ovens are the ideal tool for any professional catering business that requires a large capacity oven to cook up a storm.

## Alfresco dining

From barbecue novice to fully fledged expert, we stock a wide range of gas BBQs and accessories. Plus, why not make the most of the great outdoors all year round with our patio heaters and flame towers.

## Tumble dryers

If you don't know about gas tumble dryers then you're really missing out. They cost around a quarter less to run than an electric condenser dryer<sup>1</sup>, stop the build-up of static in clothing and reduce the need for ironing. They're even 40% greener than an electric dryer<sup>2</sup>.

## Ordering your gas bottles

Buying propane, butane and patio gas bottles online or by phone is easy. Better still, your local Calor stockist will deliver them direct to your door.



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To see how much Calor could do  
for your hospitality business call  
0800 626 626 or visit [calor.co.uk](http://calor.co.uk)



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